Tech Talk by Jason DeGraf, IFTA, Inc. IT Manager

We recently sent out a Clearinghouse survey asking for your thoughts and opinions are our two Clearinghouse web sites. I would like to review some of the responses to help clear up any misconceptions.

"Data and reports should be exportable to Excel."

"all data should be exportable and sortable."

"Make all reports in Excel"

> We currently offer CSV files, which open in Excel if you set it up that way.
>
> One way to do that is to right click on your downloaded CSV files and choose 'Open With'. Follow the screen prompts to choose Excel. After doing that once, all future CSV files you download should now open in Excel.
>
> Please contact your IT Department or IFTA, Inc. if you don't understand the process of associating CSV files with Excel.

"Mobile Access"

> Mobile Access is allowed for the Clearinghouse if you use a Government IP address.
>
> For you to use your phone to access clearinghouse data IFTA, Inc. will need a jurisdiction issued IP address from you to allow you past our firewalls. This can be accomplished by logging into your Jurisdiction Network, VPN, before attempting to access the Clearinghouse pages.

"I don't know how to see the details of validation failures"

> The Clearinghouse does not send out details regarding why your demographic data may not have loaded. This was due to possible information disclosure in the error files that are generated when bad data is present in your files.
>
> To alleviate that we are now sending all data quality reports, good and bad, to the root of your SFTP directory on our SFTP server. The files will show you the exact record or records that are in error. The name of the file will also give you a general description of the file.

"Report that assists with completion of the FHWA Form 551M"

> This report is found on the Transmittal front page. The report is at the very bottom of this page and is titled: *FHWA 551 Report - Summary Totals Breakdown Travel Jurisdiction*